



JEFFERSON PARISH
DEPARTMENT OF WATER PUBLIC WORKS

CYNTHIA LEE SHENG
PARISH PRESIDENT

SIDNEY J. BAZLEY, III
DIRECTOR

TO: CUSTOMERS, OWNERS, AND AUTHORIZED AGENTS
FROM: SIDNEY J. BAZLEY, III DIRECTOR, DEPARTMENT OF WATER
SUBJECT: APPLICATIONS FOR WATER SERVICE

It is STRONGLY RECOMMENDED by the Jefferson Parish Department of Water that SOMEONE BE ON PREMISES when water service is turned on. However, if you do not wish to be home at the time water service is activated, you may indicate so by initialing on the line below:

By initialing here I am authorizing the Jefferson Parish Department of Water to activate my water service effective immediately. I have verified that all inside and outside faucets, washer connections, and unconnected toilet lines, etc., are off and that there are no leaks either inside or on the property.

If we cannot leave your water on for any reason, a \$35.00 re-trip fee will be charged for each additional trip necessary to restore service and someone must be on the premises in order to have water turned on. Service will be restored the same day if re-trip payments are made before 2:00pm. Payments between 4:00pm and 4:30pm will be accepted by phone only. Payments after 4:30pm cannot be accepted.

If same day service is requested by the user, any payment made after 2:00pm will be charged the \$150.00 fee by credit or debit card only. (ORDINANCE #22424)
Users paying the \$150.00 fee MUST HAVE SOMEONE ON THE PREMISES TO HAVE WATER TURNED ON.

- Payment made between 8:30 a.m. and 11:00 a.m. - service restored between 12:00 p.m. and 3:30 p.m.
Payment made between 11:00 a.m. and 2:00 p.m. - service restored between 2:00 p.m. and 6:00 p.m.
Payment made between 2:00 p.m. and 4:00 p.m. - service restored between 7:30 a.m. and 11:30 a.m. (next day)

OWNER HEREBY UNCONDITIONALLY GUARANTEES THE PAYMENT OF THIS ACCOUNT AND BINDS HIMSELF IN SOLIDO WITH CUSTOMER FOR THE PAYMENT OF SAME.

ANY DEBT TO THIS ACCOUNT WILL BE ATTACHED TO THIS ADDRESS. NEITHER JEFFERSON PARISH NOR THE WATER DEPARTMENT WILL BE HELD RESPONSIBLE FOR ANY DAMAGE OR DEBT OCCURRING ON ANY PROPERTY AS A RESULT OF WATER SERVICE ACTIVATION.

Ref Ordinance Sec 27-196 (F)& (G)

Your signature certifies that you have read and accept the conditions above.

Service Address Initial to Verify Correct Address

Customer Name (Please Print) Customer Signature Date

Owner Name (Please Print) Owner/Authorized Agent Signature Date

Authorized Agent Name (Please Print) (Owner please keep a copy for your records)