

## **First Billing Services**

### **ATTACHMENT "B"**

**IF ANY COMPONENT OF PRICING IS LEFT BLANK, THE PROPOSER WILL RECEIVE ZERO POINTS. PRICING IS WORTH 25% OF THE TOTAL POINTS ASSIGNED.**

#### **PRICE SCHEDULE – CREDIT AND DEBIT CARDS**

Prices should NOT include the interchange/wholesale rates and fees assessed by each individual card brand. Prices should ONLY include the markup charged by merchant service provider; i.e. an interchange-plus quote is requested.

DESCRIPTION	<u>% Markup (Volume Based)</u>	% Markup X \$7,800,000
Visa	0.12%	\$9,360

DESCRIPTION	<u>\$ Markup (Per Transaction)</u>	\$ Markup X 65,000
Visa	\$0.30	\$19,500

DESCRIPTION	<u>% Markup (Volume Based)</u>	% Markup X \$4,000,000
MasterCard	0.12%	\$4,800

DESCRIPTION	<u>\$ Markup (Per Transaction)</u>	\$ Markup X 33,000
MasterCard	\$0.30	\$9,900

DESCRIPTION	<u>% Markup (Volume Based)</u>	% Markup X \$12,000
American Express	0.12%	\$14.40

DESCRIPTION	<u>\$ Markup (Per Transaction)</u>	\$ Markup X 100
American Express	\$0.30	\$30.00

DESCRIPTION	<u>% Markup (Volume Based)</u>	% Markup X \$100,000
Discover	0.12%	\$120.00

DESCRIPTION	<u>\$ Markup (Per Transaction)</u>	\$ Markup X 800
Discover	\$0.30	\$240

TOTAL – CREDIT AND DEBIT CARD MARKUP  
\$ 43,964.40

**PRICE SCHEDULE - ADDITIONAL MONTHLY AND/OR ANNUAL FEES ASSESSED  
BY MERCHANT PROVIDER**

DESCRIPTION	<u>Cost</u>
Total Monthly Fees	\$25.00
Total Annual Fees	\$300

TOTAL – ADDITIONAL MONTHLY AND/OR ANNUAL FEES  
\$ 300

**PRICE SCHEDULE – ELECTRONIC CHECKS/ACH**

DESCRIPTION	<u>Cost (Per Transaction)</u>	\$ Cost X 250,000
E-check/ACH	\$0.50	\$125,000

TOTAL – ELECTRONIC CHECKS/ACH \$ 125,000

**GRAND TOTAL \$ 169,264.40**

### Non Payment Processing Fees

<b>Function</b>	<b>Fee</b>
<b>24 Hour IVR – English and Spanish</b>	Set-up fee waived Per minute fee waived
<b>Unlimited E-Billing</b> <b>Unlimited Enrollment</b> <b>Unlimited Presentment</b> <b>Bill Archival up to 12 months</b> <b>Unlimited Communication and Alert Management</b>	Included Included Included Included Included
<b>Unlimited Agent Assisted Payments and Technology support for citizens FBS Call Center</b>	9:00a.m. to 5:30 p.m. Eastern Included
<b>Return check fee -all departments</b>	\$1.00 <b>First 25 are free of charge per year</b>
<b>Chargeback fees - all departments</b>	\$4.95 <b>First 25 are free of charge per year</b>
<b>EMV terminals - all departments</b>	\$249 per terminal <b>First 10 terminals are free of charge</b>
<b>Hosting, PCI Security, software, all payment channels (Web, Mobile, IVR, Live Agent, Text and Pay, Auto Pay)</b>	No charge
<b>Monthly account maintenance fee</b>	Waived for life of contract
<b>Annual maintenance for software and hardware</b>	Waived for life of contract
<b>On-Site Training</b>	Waived
<b>Set-up, activation, integration, and testing all software, systems and terminals</b>	Waived
<b>Integration into CIS system</b>	Waived